

TAMPA BAY ENT & COSMETIC SURGERY

FINANCIAL POLICY

Our commitment is to provide the highest quality otolaryngology (ENT) care using the best technology available. Our financial policy is intended to facilitate excellent service to you while minimizing our administrative costs.

All charges incurred during treatment is the patient's or guarantor responsibility regardless of their insurance coverage. We must emphasize that as your ENT specialist, our relationship is with the patient, not the insurance company.

The insurance policy is a contract between the patient, the employer, and the insurance company. Our office is not a party to that contract. If payment from the insurance company is not received within 60 days from date of service, the patient (or guarantor) will be expected to pay the balance in full.

As a courtesy to our patients, we help process all insurance claims. The patient may direct the insurance company to pay the benefits directly to our office by signing the authorization form during their office visit. In order for our office to file insurance claims, proof of insurance is required for each appointment.

Payment is due at the time service is provided. Our office accepts cash, personal checks, MasterCard, Visa and American Express.

Balances older than 60 days may be subject to collection fees up to 33%. Additionally, our office will charge for broken appointments and appointments cancelled without 24-hour advance notice.

If you have any questions regarding our financial policy, please ask to speak to our billing department personnel. Our goal is to provide our patients with the most positive experience in their ENT care.